



### DPD CLASSIC

#### Road Delivery from Greece to Europe - Door to Door

Weight (kg.)			
0 - 3	22.58 €	24.84 €	52.42 €
3 - 7	27.42 €	38.55 €	54.03 €
7 - 15	28.79 €	42.74 €	59.36 €
15 - 31.5	28.79 €	44.76 €	62.10 €
Destination	Austria, Germany	Belgium, Denmark, France, Italy, Luxemburg, Netherlands	Estonia, Finland, Latvia, Lithuania, Portugal, Spain, Sweden

### DPD CEE Economy

Weight (kg.)		
0 - 3	24.84 €	24.84 €
3 - 7	27.58 €	38.55 €
7 - 15	32.74 €	42.82 €
15 - 31.5	35.32 €	44.52 €
Destination	Hungary	Czech Republic, Poland, Croatia, Slovenia, Slovakia

All the above prices are in Euro without VAT (currently 24%).

#### Discounts:

- Additional discount of 5% of the price for shipments delivered to **DPD's** office in Greece
- 5% additional discount for shipments sent on request by **DPD** offices throughout Spain, France, Austria, Germany, Sweden, Denmark and Finland.



### **SERVICE DESCRIPTION**

The cost-efficient international transport service from **Greece to European destinations**, which is available to anybody, with the guarantee of **DPD**-one of the largest European road transport networks. The service is provided with sender charge only. You can easily query the shipment at all stages with track & trace web tool.

A shipment could contain one package with maximum weight of 31.5kg. **Minimum dimensions** of: 22.9cm x 16.2 cm. **Maximum dimensions** (the maximum size of the package) up to 175 cm. **Maximum dimensions in cm**: the sum of the length + the doubled sum of the height and width must not exceed 300 cm.





## DPD CLASSIC Collection Request (CR)

Road Delivery from Europe to Greece - Door to Door

Weight (kg.)				
<b>0 - 3</b>	31.91 €	31.91 €	41.14 €	53.31 €
<b>3 - 7</b>	32.74 €	32.74 €	42.82 €	54.99 €
<b>7 - 15</b>	37.53 €	37.53 €	46.00 €	61.12 €
<b>15 - 31.5</b>	39.29 €	39.29 €	47.18 €	63.72 €
<b>Destination</b>	<b>Hungary</b>	<b>Austria, Germany</b>	<b>Belgium, Croatia , Czech Rep., Denmark, France, Luxemburg, Netherlands, Poland, Slovakia , Slovenia</b>	<b>Estonia, Finland, Latvia, Lithuania, Portugal, Spain, Sweden</b>
All the above prices are in Euro without VAT (currently 24%).				

### SERVICE DESCRIPTION

The cost-efficient international transport service **from the European countries to Greece**, which is available to anybody, with the guarantee of **DPD** - one of the largest European road transport networks. The service is provided with recipient charge only.

For every CR order the customer should fill in the form on the website of **DPD Greece**: which should include all the necessary details for the collection of the order.

You can easily query the shipment at all stages with track & trace web tool.

A shipment could contain one package with maximum weight of 31.5 kg. **Minimum dimensions of:** 22.9 cm x 16.2 cm, **Maximum dimensions** (the maximum size of the package) up to 175 cm. **Maximum dimensions** in cm: the sum of the length + the doubled sum of the height and width must not exceed 300 cm.



### **CLARIFICATIONS FOR BOTH DPD CLASSIC AND DPD CLASSIC CR SERVICES**

The delivery time is in working days. The times shown are statistical (the usual transit time to major cities in shown countries). For shipments, addressed to islands and remote places, eligible for customs' processing, within complete or non-existent address, or without contact information for the sender/receiver, as well as for door-to-door shipments, the estimated delivery time can be extended for 1-3 working days. In the case of exceeding the delivery time, DPD Greece does not have any liability for compensation.

The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel. Shipments containing documents must be placed in a cardboard envelope.

### **REQUIREMENTS FOR SUCCESSFUL DELIVERY:**

After an unsuccessful delivery attempt at the address of the consignee, the parcel might be handed to a local postal station or office (Parcel Shop) of the local courier.

The phone number and the correct e-mail address of the receiver have to be mandatory provided due to the Predict additional service (notification in advance for time window delivery).

For deliveries to campuses / universities in Germany, in addition to the name, telephone number, e-mail and address, the building / block number and the recipient's room number must be indicated.

For deliveries to business buildings in Germany, it is mandatory to indicate the bell number in addition to the name, telephone number, e-mail and address of the recipient.

We do not provide delivery service for the German city Bisingen am Hochrhein, located in Switzerland & for the autonomous cities Ceuta and Melilla.

All shipments refused by the consignee shall be returned to the sender on the day of the refusal at sender's expense.

For Sweden and Finland, all parcels destined to private addresses will be redirected to the nearest Pick-up point.

Parcels accepted by courier for transportation, independently they are still in Greece or out of the territory of Greece, cannot be rerouted or returned back to the sender.

Requirements for successful collection of a shipment: In order to pick up shipments from campuses / universities in Germany, in addition to the name, telephone number, e-mail and address, it is necessary to indicate the building / block number and the sender's room number.

In order to pick up shipments from business buildings in Germany it is mandatory to indicate the bell number in addition to the name, telephone number, e-mail and address of the sender.

In a collection request, the address of the sender would be visited by the courier during the standard working hours up to 2-3 days after we receive the request (no fixed date/time). The shipment would be accepted, only if, the sender is fully ready to send the shipment and there is no mismatch between the requested number of parcels to be collected and the real number of parcels.

In case the sender of the parcel is a private individual, the time for the collection of the parcel might be extended. Providing a correct local telephone number of the sender is a mandatory requirement.

In case the Collection Request order is not processed for the period of 5 days, it would be cancelled. Only singular parcels are accepted and each parcel is paid for separately. The assignor is always the party that pays for the service.

### **DPD ECONOMY PICK-UP**

Shipments from Greece to Italy containing clothes or cosmetics should be accompanied with an invoice for the value of the described content, as well as, CMR waybill, prepared by the sender.



## PACKAGING

The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel. For further info you can check the General terms and conditions at [www.dpd.gr](http://www.dpd.gr)

Bottled wine can only be accepted for transportation in **DPD Greece** packaging for 1 bottle or 3 bottles and they must be travelling as a separate single parcel.

Separate parcels joined by duct tape are not accepted. They must be placed in a larger, solid container.

## ISLANDS AND OVERWEIGHT ADDITIONAL FEES, RETURNED PARCELS

For delivery to some islands (see the list with post codes) there is an additional fee of 22,12€ added (VAT not included).

### Germany:

18565, 25846-25847, 25849, 25859, 25863, 25869, 25929-25933, 25938-25942, 25946-25949, 25952-25955, 25961-25970, 25980, 25985-25986, 25988-25990, 25992-25994, 25996-25999, 26465, 26474, 26486, 26548, 26571, 26579, 26757, 27498, 83209, 83256

### Denmark:

3700, 3720, 3730, 3740, 3751, 3760, 3770, 3782, 3790, 4592, 5960, 5970, 5985, 6720, 7884, 8305, 8592, 9940, 9950, 9960

### Estonia:

62601, 88001-88005, 91217, 91301-91320, 92001-92420, 93001-94799, 96028, 96098

### Italy:

25050, 30010, 30012, 30100-30126, 30131-30133, 30135, 30141, 4020, 4027, 57030-57039, 58012, 58019, 7024, 7046, 71040, 80070-80071, 80073-80077, 80079, 90010, 9014, 91017, 91023, 92010, 98050, 98052, 98055

### Finland:

22100-22101, 22120, 22130, 22140, 22150, 22160, 22220, 22240, 22270-22271, 22310, 22320, 22330, 22340, 22410-22411, 22430, 22520, 22530, 22550, 22610, 22630, 22710, 22720, 22730, 22810, 22820, 22830, 22840, 22910, 22920, 22930, 22940, 22950

### France:

17111, 17123, 17190, 17310, 17370, 17410, 17480, 17550, 17580, 17590, 17630, 17670, 17740, 17880, 17940, 20000-20999, 22870, 26780, 29242, 29253, 29259, 56360, 56590, 56780, 56840, 85330, 85350

### Netherlands:

1156AA-1156ZZ, 1791AA-1797ZZ, 8881AA-8884ZZ, 8891AA-8897ZZ, 8899AA-8899ZZ, 9161AA-9164ZZ, 9166AA-9166ZZ

### Sweden:

10005, 13000-13099, 13025, 13033-13034, 13036, 13038-13039, 13042-13043, 13055-13056, 37020-37023, 37025-37029, 37042-37043, 38060-38099, 38500-38599, 38700-38799, 43080-43099, 47100-47499, 62000-62999, 76019

A surcharge of €20 (excluding VAT) will be applied to each shipment exceeding 31.5 kg or 300 cm in dimensions, subject to availability of this service in the destination country.

**Returned parcels:** same price for delivery

The Courier and Transport services as well as the charges that are mentioned in the present document are governed by **DPD General Terms of Carriage** and by the **Charter of Obligations towards Consumers (COC)**.



**CONSIGNMENT INSURANCE**

Every consignment, which is not classified as a prohibited good for transportation, is automatically insured for loss or damage as follows: Up to EUR 75 for documents and up to EUR 100 for parcels.

**Additional Consignment Insurance** - the following surcharges apply for the insurance of consignments.

VALUE OF SHIPPED PRODUCTS	% OF THE INSURED VALUE
Up to 1500€	1%

**INDICATIVE DELIVERY TIME**

Destination	INDICATIVE DELIVERY TIME
Austria	4 -5 working days
Hungary	4 -5 working days
Germany	4 -6 working days
Belgium	5 -7 working days
Croatia	5 -6 working days
Czech Republic	5 -6 working days
Denmark	5 -7 working days
France	5 -6 working days
Italy	4 -6 working days
Luxemburg	5 -7 working days
Netherland	5 -7 working days
Poland	5 -6 working days
Slovakia	4 -5 working days
Slovenia	5 -6 working days
Estonia	5 -7 working days
Finland	6 -9 working days
Latvia	5 -7 working days
Lithuania	5 -7 working days
Portugal	6 -9 working days
Spain	5 -8 working days
Sweden	6 -8 working days
Austria	4 -5 working days
Hungary	4 -5 working days



**POSTAL CODES NOT SERVED BY DPD CLASSIC AND DPD CLASSIC CR SERVICES**

**Denmark:**

3900-3999

**France:**

00001-00030, 00100-00151, 00153-00299, 00361-00429, 00500-00699, 00750-00999, 96000-97999, 97100-97499, 98100-98999

**Italy:**

47031, 47890-47899